

**I. AMENDMENT**

**A. In the Claims**

Please amend the claims as follows:

1. (Currently amended) A process including:

receiving, electrical signals from an ordering center computer system, the electrical signals ~~representing~~ formatting a singular sheet, ~~the sheet comprising a courier to~~ comprise a waybill area and at least one of a packing list or product code area and a customizable component area, and wherein

~~if one of the at least one area includes the packing list or product code area,~~  
~~printing, from the electrical signals received from the ordering center,~~

~~\_\_\_\_\_ a packing list or product code on the packing list or product code area,~~  
and

~~if one of the at least one area includes the customizable component area,~~  
~~printing a customizable component on the customizable component area, the~~  
customizable component comprising a customer-specified personalized message, and

~~printing on the singular sheet, at the distribution center, \_\_\_\_\_~~  
~~\_\_\_\_\_ on the waybill area, a courier carrier's waybill and a ship date and a~~  
customer-specified delivery date, wherein the printing includes printing on the singular sheet,  
such that the carrier's waybill is configured for waybill shipping from a distribution center by the  
carrier.

2. (Currently amended) The process of claim 1, wherein the printed singular  
sheet includes the packing list ~~customizable component area.~~

3. (Currently amended) The process of claim 1, wherein the printed singular sheet includes the ~~packing list or product code area and the customizable component area.~~

4. (Currently amended) The process of claim 2, wherein the personalized message is from a customer to a recipient of a shipment according to the carrier's waybill.

5. (Currently amended) The process of claim 3, wherein the personalized message is from a customer to a recipient of a shipment according to the carrier's waybill.

6. (Currently amended) The process of claim 3, wherein electrical signals comprise shipping signals received from ~~a courier~~ the carrier's shipping computer system and communicated to the ordering center system.

7. (Currently amended) The process of claim 4, wherein the electrical signals comprise shipping signals received from ~~a courier~~ the carrier's shipping computer system and communicated to the ordering center system.

8. (Currently amended) The process of claim 5, wherein the electrical signals comprise shipping signals received from ~~a courier~~ the carrier's shipping computer system and communicated to the ordering center system.

9. (Currently amended) The process of claim 1, further including printing a customer initiated ornamental design on the carrier's waybill area.

10. (Currently amended) The process of claim 1, ~~wherein the sheet includes~~

~~the customizable component area and~~ further including:

separating the printed areas into respective pieces; and \_\_\_\_\_

\_\_\_\_\_ locating both the customizable component piece and goods within a package;

and

~~providing the package for shipment, with the customizable component within the package, in accordance with the~~ carrier's waybill ~~located outside the package.~~

11. (Currently amended) The process of claim 6, further including:

separating the printed areas into respective pieces prior to \_\_\_\_\_

\_\_\_\_\_ shipment of a package ~~and the waybill piece~~, such that the waybill piece is outside the package, but no other of said printed pieces is outside of the package, during the shipment.

12. (Currently amended) The process of claim 7, further including:

separating the areas into respective pieces prior to shipment of a package ~~and~~

~~the waybill piece~~, such that the waybill piece is outside the package, but no other of said printed pieces is outside of the package, during the shipment.

13. (Currently amended) The process of claim 1, wherein the electrical

signals comprise shipping signals received from ~~a courier~~ the carrier's shipping computer system and communicated to the ordering center system.

14. (Currently amended) The process of claim 2, wherein the electrical

signals comprise shipping signals received from ~~a courier~~ the carrier's shipping computer system and communicated to the ordering center system.

15. (Currently amended) The process of claim 1, wherein the ~~sheet includes the customizable component, and the~~ customizable component comprises a customer initiated ornamental graphic.

16. (Previously presented) The process of claim 2, wherein the customizable component area comprises preexisting art work.

17. (Previously presented) Article produced by the process of any one of claims 1-16.

18. (Currently amended) A process including:  
printing a sheet comprising parts that include a packing list or product code, a customizable component, and a carrier's waybill configured for waybill shipping from a distribution center by the carrier;

packing at ~~[[a]]~~ the distribution center, in response to information on the sheet; ~~and, including~~ separating the parts prior to shipment of a package such that the waybill part is located outside the package during the shipment, but no other of said parts is located outside the package during the shipment.

19. (Previously presented) The process of claim 18, wherein the shipment does not include shipment of the packaging list or product code part with the package.

20. (Previously presented) The process of claim 19, wherein the shipment includes shipment of the customizable component part within the package.

21. (Cancelled)

22. (Currently amended) A process comprising:

~~providing printing~~ a singular sheet according to a digital format ~~means for carrying out a shipment, the means comprising a waybill component, a packing list or product code component, and a customizable component~~[[;]], wherein the printing comprises printing a carrier's waybill configured for waybill shipping from a distribution center by the carrier on the waybill component and in addition to the waybill information, printing two dates on the waybill component, one of said dates being a deliver by date and an other of said dates being a ship date,

printing packing list or product code information on the packing list or product code component, and

printing a personalized message from a customer to a recipient on the customizable component area;

adapting the sheet for separating the components prior to shipment of a package of goods specified by the packing list or product code information; and

packing at [[a]] the distribution center responsive to the printed sheet.

23. (Currently amended) The process of claim 22 [[1]], wherein the printing comprises printing a communication from an ordering center of data received from a consumer computer system and data received from the carrier's computer system. ~~further comprising packing at the distribution center responsive to the printed sheet.~~

24. (Previously presented) A sheet produced by the process of any one of

claims 18-20, 22-23.

25. (Currently amended) A process including:

printing a ship date and a customer-specified delivery date and a carrier's waybill, the carrier's waybill configured for waybill shipping from a distribution center by the carrier, on a sheet at ~~[[a]]~~ the distribution center, the customer-specified delivery date being specified at a computer system including a web site by a user of a consumer ordering system and communicated with the carrier's waybill to the distribution center;

forming a combination of at least two portions from the sheet with a package, the portions including a packing list or product code, a customizable component comprising a customer-specified personalized message, and a shipping sheet;

separating said at least two portions prior to shipment of the combination by ~~courier~~ the carrier on the ship date; and

packing at the distribution center responsive to information on the sheet.

26. (Previously presented) The process of claim 25, wherein the at least two portions includes the shipping sheet portion and the customizable component portion, and the shipment includes shipment of the customizable component within a box and the shipping sheet outside the box.

27. (Previously presented) A product produced by the process of any one of claims 25-26.

28. (Previously presented) The process of claim 22, further including printing a customer initiated ornamental design on the waybill component.

29. (Previously presented) The process of any one of claims 1-16, 18-20, 22-23, 25-26, 28, wherein the printing is facilitated by a TCP/IP communication, and wherein the packing list or product code is printed so as to specify a type of flower.

30. (Currently amended) An apparatus including:

a ~~computer printer system comprising~~ operably communicating with at least one computer such that the printer system receives a communication from an ordering center, the communication combining order data received from a consumer computer system and shipping data received from a carrier's computer system ~~operably connected to an input device and to an output device, the computer programmed to facilitate receiving information at the input device from a consumer ordering system and processing the information, to produce output at the output device, the output comprising~~ , the data being processed into the communication formatted as a singular sheet received from an ordering center, comprising a courier waybill area and at least one of a packing list or product code area and a customizable component area, such that from the communication, ~~wherein the computer programmed to carry out the operations of:~~

~~if one of the at least one area includes the packing list or product code area,~~  
~~printing a packing list or product code~~ is printed by the printer system ~~on the packing list or product code area, and~~

~~if one of the at least one area includes the customizable component area,~~  
~~printing a customizable component~~ is printed by the printer system ~~on the customizable component area, the customizable component comprising a customer-specified personalized message[[:]], and~~

~~printing at a distribution center, on the waybill area, a courier~~ the carrier's waybill

and a ship date and a customer-specified delivery date are printed by the printer system, the carrier's waybill configured for waybill shipping from a distribution center by the carrier.

31. (Currently amended) The apparatus of claim 30, wherein the ~~output printed sheet~~ comprises the packing list~~-printed customizable component.~~

32. (Currently amended) The apparatus of claim 30, wherein the ~~output comprises the printed sheet~~ comprises the packing list or product code area and the printed customizable component area.

33. (Currently amended) The apparatus of claim 31, wherein the personalized message is from a customer to a recipient of a shipment according to the carrier's waybill.

34. (Currently amended) The apparatus of claim 32, wherein the personalized message is from a customer to a recipient of a shipment according to the carrier's waybill.

35. (Currently amended) The apparatus of claim 33, further comprising an ordering center system programmed to receive the shipping data signals from ~~a courier the carrier's shipping~~ computer system and send the shipping data signals and the ordering signals data so as to be received by the printer system ~~output device~~ at [[a]] the distribution center so as to facilitate said printing.

36. (Currently amended) The apparatus of claim 34, further comprising an



ordering center system programmed to receive the shipping data signals from ~~a courier the carrier's shipping~~ computer system and send the shipping data signals and the ordering signals data so as to be received by the printer system output device at ~~[[a]]~~ the distribution center so as to facilitate said printing.

37. (Currently amended)      The apparatus of claim 35, further comprising a consumer ordering system communicating the ordering information data to the ordering center system.

38. (Currently amended)      The apparatus of claim 36, further comprising a consumer ordering system communicating the ordering information data to the ordering center system.

39. (Currently amended)      The apparatus of claim 30, further comprising an ordering center system programmed to receive the shipping data signals from ~~a courier the carrier's shipping~~ computer system and to the receive ordering signals data from consumer ordering system send the shipping signals and the ordering signals data so as to be received by the printer system output device at ~~[[a]]~~ the distribution center so as to facilitate said printing.

40. (Currently amended)      The apparatus of claim 31, wherein the ~~output~~ printed sheet comprises a customer initiated ornamental design on the waybill area.

41. (Currently amended)      The apparatus of claim 31, wherein the ~~output~~ printed sheet comprises ~~the customizable component, and the customizable component~~ comprises a customer initiated ornamental graphic.

42. (Currently amended) The apparatus of claim 31, wherein the ~~output~~  
printed sheet comprises ~~the customizable component, and the customizable component area~~  
~~comprises~~ preexisting art work.

43. (Previously presented) The apparatus of any one of claims 30-42, further  
including a package having an outside supporting the waybill piece after the waybill piece is  
separated from the other said printed areas but prior to shipment, such that no other of said  
printed pieces is supported by the outside of the package during the shipment.

44. (Previously presented) The apparatus of any one of claims 30-42, wherein  
the computer is programmed such that the output comprises specifying a type of flower.

45. (Currently amended) A process including:  
~~providing on a singular sheet comprising a courier waybill area and at least one~~  
~~of a packing list or product code area and a customizable component area, wherein~~  
~~if one of the at least one area includes the packing list or product code area,~~  
printing a packing list or product code on the packing list or product code area, and  
~~if one of the at least one area includes the customizable component area,~~  
~~printing a customizable component on the customizable component area, the customizable~~  
~~component comprising a customer-specified personalized message, and~~  
~~printing, on the waybill area, a courier~~ carrier's waybill configured for waybill  
shipping from a distribution center by the carrier and a ship date and a customer-specified  
delivery date, and

~~providing a package containing~~ packaging, at the distribution center, flowers associated with the sheet so that, on the ship date, ~~[[to]]~~ a truck of a ~~courier~~ the carrier ~~corresponding to the courier waybill to conveys~~ the package with the sheet and the flowers for arrival by the ~~courier~~ carrier on the customer-specified delivery date.

46. (Currently amended) A process including:

printing a sheet comprising parts that include a waybill part comprising a carrier's waybill configured for waybill shipping from a distribution center by the carrier and at least one of a customizable part and a packing list or product code part;

separating the parts prior to \_\_\_\_\_

\_\_\_\_\_ ~~providing~~ packing a package of flowers, at the distribution center, such that the waybill part is located outside the package during shipment by a ~~courier~~ the carrier, but no other of said at least one is located outside the package during the shipment.

47. (Currently amended) A process comprising:

~~providing~~ making a singular sheet according to a preexisting format means for carrying out a shipment, the means comprising a waybill component and at least one of a customizable component and a packing list or product code component by~~[[:]]~~

printing a waybill configured for waybill shipping from a distribution center by a carrier on the waybill component and ~~in addition to the waybill information, printing~~ two dates on the waybill component, one of said dates being a deliver by date and an other of said dates being a ship date, and

if one of the at least one includes the packing list or product code component, printing a packing list or product code information on the packing list or product code component,

if one of the at least one includes the customizable component, printing a personalized message from a customer to a recipient on the customizable component area; identifying flowers corresponding to the sheet; separating the components; and ~~providing~~ packaging a box of the flowers corresponding to the sheet for shipment with said separated components.

48. (Currently amended) A process including:  
printing both a ship date and a customer-specified delivery date on a sheet comprising a carrier's waybill configured for waybill shipping from a distribution center by the carrier, the customer-specified delivery date being specified in connection with an order of flowers made at a web site by a user of a consumer ordering system;  
forming a combination of at least one portion from the sheet with a package, the portions including a customizable component comprising a customer-specified personalized message, and packing list or product code[.,,];  
separating said at least one portion from the waybill prior to shipment according to the carrier's waybill<sub>1</sub> of the combination and the flowers<sub>1</sub> by ~~a courier~~ the carrier, on the ship date<sub>1</sub> for delivery on the customer-specified delivery date.

49. (Currently amended) The process of claim 1, further comprising:  
packing at the distribution center, in response to information on the sheet; and  
separating the areas prior to the shipment of a package such that the waybill area is located outside the package during the shipment, but no other of said areas is located outside the package during the shipment.

50. (Previously presented) The process of claim 22, wherein the packing is carried out with the waybill component located outside the package during the shipment, but no other of said components is located outside the package during the shipment.

51. (Previously presented) The apparatus of claim 30, wherein subsequent to the printing at the distribution center, separating the areas and locating the areas such that the waybill area is outside a package during shipment, but no other of said printed pieces is outside of the package during the shipment, the package being packed responsive to the output.

52. (Currently amended) The process of claim 47, further comprising:  
receiving at ~~[[a]]~~ the distribution center, electrical signals from an ordering center computer system, the electrical signals representing the at least two of components; and  
wherein:

said printing is carried out at the distribution center; and wherein  
~~the providing a packaging the box containing the flowers~~ includes packing the flowers at the distribution center in response to information on the sheet, and locating the waybill component outside the box during the shipment, but no other of said components is located outside the package during the shipment.

53. (Currently amended) The process of claim 48, further comprising:  
receiving at ~~[[a]]~~ the distribution center, electrical signals from an ordering center computer system, the electrical signals representing the at least two of portions; and wherein:  
said printing is carried out at the distribution center; and  
the forming a combination includes packing the flowers at the distribution center in response to information on the sheet, and locating the waybill component outside the

package during the shipment, but no other of said components located outside the package during the shipment.

54. (Currently amended) A process including:

printing both a ship date and a customer-specified delivery date on a sheet comprising a carrier's waybill configured for waybill shipping from a distribution center by the carrier, the customer-specified delivery date being specified in connection with an order of flowers made at a web site by a user of a consumer ordering system;

forming a combination of at least one portion from the sheet with a package, the at least one portion comprising portions including a customizable component comprising a customer-specified personalized message, and a packing list or product code;

separating said at least one portion from the carrier's waybill prior to shipment of the combination and the flowers by ~~a courier~~ the carrier on the ship date

receiving at ~~[[a]]~~ the distribution center, electrical signals from an ordering center computer system, the electrical signals representing the at least two of portions; and wherein:

said printing is carried out at the distribution center,

the forming a combination includes packing the flowers at the distribution center in response to information on the sheet, and locating the waybill component outside the package during the shipment, but no other of said components located outside the package during the shipment, and wherein

the customizable component comprises a heart or wreath.

55. (Currently amended) A process including:

receiving, electrical signals from an ordering center computer system, the electrical signals representing a singular sheet, ~~the sheet~~ comprising a ~~courier~~ waybill area and

at least one of a packing list or product code area and a customizable component area, wherein

if one of the at least one area includes the packing list or product code area,

printing a packing list or product code on the packing list or product code area, and

if one of the at least one area includes the customizable component area,

printing a customizable component on the customizable component area, the customizable component comprising a customer-specified personalized message, and

printing, at the distribution center, on the waybill area, a ~~courier~~ carrier's waybill configured for waybill shipping from a distribution center by the carrier and a ship date and a customer-specified delivery date, wherein the customer-specified delivery date and customer-specified personalized message are ~~being~~ specified in connection with an order of flowers at a website by a user of a consumer ordering system.

56. (Currently amended) A process comprising:

receiving at a distribution center, electrical signals from an ordering computer system, the electrical signals representing a singular sheet for carrying out a shipment, the singular sheet comprising a waybill component, a packing list or product code component, and a customizable component;

printing at the distribution center, from the received electrical signals, on the waybill component, a carrier's waybill configured for waybill shipping from the distribution center by the carrier ~~waybill information on the waybill component, and in addition to the waybill~~ information,

~~printing at the distribution center,~~ two dates on the waybill component, one of said dates being a deliver by date and an other of said dates being a ship date, and

~~printing at the distribution center,~~ packing list or product code information on the packing list or product code component, and

~~printing at the distribution center~~, a personalized message from a customer to a recipient on the customizable component area, wherein said delivery by date and said personalized message are being specified in connection with an order of flowers at a website by a user of a consumer ordering system;

adapting the sheet for separating the components prior to shipment of a package of goods specified by the packing list or product code information; and

packing at ~~[[a]]~~ the distribution center responsive to the printed sheet.

57. (Currently amended) A process including:

receiving at a distribution center, electrical signals from an ordering computer system, the electrical signals representing a singular sheet for carrying out a shipment, the singular sheet comprising a shipping sheet component, a packing list or product code component, and a customizable component;

printing, from the received electrical signals, a carrier's waybill configured for waybill shipping from the distribution center by the carrier and both a ship date and a customer-specified delivery date on the shipping sheet component of a singular sheet at ~~[[a]]~~ the distribution center, the customer-specified delivery date being specified at a web site by a user of a consumer ordering system and communicated to the distribution center;

forming a combination of at least two portions from the sheet with a package, the portions including a packing list or product code, a customizable component comprising a customer-specified personalized message, and a shipping sheet, wherein the customer-specified delivery date and customer-specified personalized message are being specified in connection with an order of flowers at a website by a user of a consumer ordering system;

separating said at least two portions prior to shipment of the combination by ~~courier~~ the carrier on the ship date; and



packing at the distribution center responsive to information on the sheet.

58. (Currently amended) An apparatus including:

a computer system comprising a computer ~~operably connected to an input device and to an output device, the computer~~ configured so that the computer system ~~programmed to facilitate receiving~~ receives information ~~at the input device~~ from a consumer ordering system and receives information from a carrier's computer system, and processes~~es~~<sup>[[ing]]</sup> the information~~[[,]]~~ to produce output configured as ~~at the output device, the output comprising a~~ singular sheet ~~received from an ordering center, comprising a courier~~ having a waybill area and at least one of a packing list or product code area and a customizable component area, wherein the computer system sends a communication of the output to a printer so as to facilitate printing ~~programmed to carry out the operations of:~~

~~if one of the at least one area includes the packing list or product code area,~~  
~~printing a packing list or product code on the packing list or product code area, and~~

~~if one of the at least one area includes the customizable component area,~~  
~~printing a customizable component on the customizable component area, the customizable component comprising a customer-specified personalized message, and~~

~~printing at a distribution center, on the waybill area, a courier~~ carrier's waybill  
configured for waybill shipping from a distribution center by the carrier and a ship date and a customer-specified delivery date, wherein the customer-specified delivery date and customer-specified personalized message are ~~being~~ specified in connection with an order of flowers at a website by a user of a consumer ordering system.

59. (Currently amended) A process including:

~~providing~~ receiving a formatted a singular sheet comprising a courier waybill area

and at least one of a packing list or product code area and a customizable component area,  
~~wherein~~ and

if one of the at least one area includes the packing list or product code area,  
printing at ~~[[a]]~~ the distribution center, a packing list or product code on the packing list or  
product code area, and

if one of the least one area includes the customizable component area,  
printing at ~~[[a]]~~ the distribution center, a customizable component on the  
customizable component area, the customizable component comprising a customer-specified  
personalized message; and

printing at the distribution center, on the waybill area, a ~~courier~~ carrier's waybill  
configured for waybill shipping from the distribution center by the carrier, and a ship date, and a  
customer-specified delivery date~~[[,]]~~; and

~~providing~~ packing a package containing flowers associated with the sheet so  
that, on the ship date, a truck of a ~~courier~~ the carrier corresponding to the ~~courier~~ carrier waybill  
is enabled to convey the package with the sheet and the flowers for arrival by the ~~courier~~ carrier  
on the customer-specified date, wherein the customer-specified delivery date and customer-  
specified personalized message are ~~being~~ specified in connection with an order of flowers at a  
website by a user of a consumer ordering system.

60. (Currently amended) A process comprising:

~~providing~~ receiving a singular sheet means for carrying out a shipment, the  
means comprising ~~at least two of~~ a waybill component, a packing list or product code  
component, and a customizable component; ~~wherein~~ by

~~if one of the at least two components includes the waybill component, printing,~~  
~~waybill information on the waybill component,~~ a carrier's waybill configured for waybill shipping

from a distribution center by the carrier and two dates, one of said dates being a delivery by date and an other of said dates being a ship date, and

~~if one of the at least two component includes the packing list or product code component, printing~~ a packing list or product code information on the packing list or product code component, and

~~if one of the at least two components includes the customizable component,~~  
~~printing~~ a customer-specified personalized message from a customer to a recipient on the customizable component area wherein the delivery by date and customer-specified personalized message are being specified in connection with an order of flowers at a website by a user of a consumer ordering system;

identifying flowers corresponding to the sheet;

separating the components; and

~~providing packaging~~ a box of the flowers corresponding to the sheet for the waybill shipment with the waybill and at least one other of said separated components.

61. (Currently amended) A process including:

receiving at a distribution center, electrical signals from an ordering center computer system, the electrical signals representing the sheet comprising a ~~courier~~ waybill area and at least one of a packing list or product code area and a customizable component area,

printing, from the received signals, a carrier's waybill configured for waybill shipping from the distribution center by the carrier and both a ship date and a customer-specified delivery date on a ~~courier~~ waybill area[[:]] and

~~printing~~ a customer-specified personalized message on the customizable component area, wherein the customer-specified date and customer-specified personalized message are being specified in connection with an order of flowers at a website by a user of a

consumer ordering system;

forming a combination of at least two portions prior to shipment of the combination and the flowers by ~~a courier~~ the carrier on the ship date, wherein said printing is carried out at the distribution center, wherein

the forming a combination includes packing the flowers at the distribution center in response to information on the sheet, and locating the waybill component outside the package during the shipment, but no other of said components located outside the package during the shipment, and the customizable component comprises art work.